Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2018, covering calendar year 2017.

1. Date filed: February 26, 2018

- 2. Names of companies covered by this certification: See Attachment B (collectively, the "Company")
- 3. Form 499 Filer ID: See Attachment B
- 4. Name of signatory: Michael Shultz
- 5. Title of signatory: Vice President Legislative and Regulatory for Consolidated Communications Holdings, Inc., the ultimate parent company of Consolidated Communications, Inc.

6. Certification:

I, Michael Shultz, certify that I am an officer of the Company and acting as an agent of the Company, and that I have personal knowledge that the Company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement (see Attachment A) explaining how the Company's procedures ensure that the Company is in compliance with the CPNI requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The Company has not taken actions (i.e., instituted any proceeding or filed any petition at a state commission, a court, or the Commission) against data brokers in the past year.

The Company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The Company represents and warrants that the above certification is consistent with 47 C.F.R. §1.17 which requires truthful and accurate statements to the Commission. The Company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed:

Michael Shultz

Vice President Legislative and Regulatory

770 Elm ST

Manchester, NH 03101

ACCOMPANYING STATEMENT OF CONSOLIDATED COMMUNICATIONS HOLDINGS, INC. REGARDING COMPLIANCE WITH CPNI REGULATIONS FOR 2017 AT 47 C.F.R. § 64.2009(e)

EB DOCKET 06-36

In order to comply with the FCC rules set forth at 47 C.F.R. Part 64, Subpart U, Consolidated Communications Holdings, Inc. and its subsidiaries, in Attachment A, ("Company") has created a Company Policy document which fully acknowledges the Company's commitment to protecting Customer Proprietary Network Information ("CPNI") and which informs its employees and any agents acting on the Company's behalf that they are required to follow the specific CPNI Guidelines outlined in the Company CPNI Policy. The Company CPNI Policy sets forth the specific policies and guidelines that are to be used by all employees in regard to the permitted use, disclosure and protection of CPNI. The Policy was developed and is maintained so as to be in compliance with 47 C.F.R. Part 64, Subpart U. A copy of the Company's CPNI Policy is included in the employee handbook for all employees. The CPNI Policy is also maintained on the company internal intranet site. All customer contact employees and their supervisors are specifically trained to fully understand the CPNI Policy and consequences for noncompliance. CPNI customer rights and procedures are also explained in Consolidated Communication's phone directories and in biannual mailings to customers.

Based on my personal review of the Company operating procedures related to the protection of CPNI, to the best of my knowledge and belief, the Company during the 2017 year has established operating procedures that are adequate to ensure compliance with the FCC Rules as set forth at 47 C.F.R. Part 64, Subpart U, regarding the protection of CPNI.

Attachment A Consolidated Communications Affiliates

Consolidated Communications Holdings, Inc. is ultimate parent company of the Consolidated Communications (Consolidated) companies listed in this attachment:

| Consolidated Communications of Fort Bend Company | 801798 |
|---|--------|
| Consolidated Communications of Mid-Comm. Company | 802143 |
| Consolidated Communications of Texas Company | 802425 |
| Consolidated Communications of Pennsylvania Company | 802458 |
| Consolidated Communications of Minnesota Company | 802521 |
| Consolidated Communications of Illinois Company | 803205 |
| Consolidated Communications of California Company | 804477 |
| Consolidated Communications Enterprise Services, Inc. | 822780 |